Assignment 1, EDUC 209

Ron Grubb

Important Situational Factors, PTEC 207 Quality Class

**Specific Context of the Teaching and Learning Situation:**

1. Normally between 12 and 25 students
2. This is a lower division course
3. The class meets once per week for a 3 hour session.
4. This is an online – hybrid class, meaning this is a combination of classroom sessions and an on line component.

**Expectation of External Groups:**

1. Industry expects the students to have a basic knowledge and understanding of “Quality” concepts such as qualitative and quantitative. Be able to function as a team member if assigned to a process improvement team.
2. Currently there are no professional accreditation requirements that affect the goals of this learning experience.
3. What are the PTEC Program Goals?

**Nature of the Subject:**

1. This subject matter is divergent; there can be multiple equally valid interpretations of quality issues.
2. This subject is primarily cognitive in nature.
3. Currently there are several competing quality systems (schools of thought) and new ones are marketed fairly often.

**Characteristics of the Learners:**

1. Currently we are experience a growth in the amount of students in worker retraining programs, who are full time students; there are a smaller number of part time students and another small group of students who have additional responsibilities for families and working.
2. Most students have no desire to become a Quality Expert.
3. This class is a required course to complete a 2 year degree program. Students are motivated to complete this program and find employment in the Process Technology field.
4. Most have had some quality experience in previous jobs.
5. The learning styles are varied, some are visual learners, some are kin? Learners.

**Characteristics of the Teacher**

1. The teacher has past training and experience in implementing quality programs at a high level. In addition to formal training in quality programs, teacher was a Quality Manager in industry and a certified Auditor for one of the Quality programs.
2. Yes, the teacher has taught this course before.
3. Yes, this will be a reoccurring teaching assignment
4. Yes, the teacher has a high degree of confidence in teaching this course.
5. The teacher has previous experience as a trainer in the industry and teaching technical skills to a wide variety of people.

**Special Pedagogical Challenge:**

1. This being an online hybrid course I am finding it difficult to effectively complete all the exercises and group discussions. Looking for some online solutions for this class.